

CONFERENCE SCHEDULE

- 7:30am **Registration**
- 8:00 **Welcome**  
Kim Hunter, DNP, MBA, RN, NEA-BC, Chief Nurse Executive
- 8:05 **Emotional Intelligence**  
Melissa Gross, MSN, RN, CNRN, Director, Nursing Services
- 9:00 **One Step at a Time to Achieve Successful Professional Nursing Certification**  
Lou Ann Montgomery, PhD, MAN, RN, NPD-BC, RN-BC, FAAN, Director, Nursing Services
- 9:25 **Magnet Designation in the Ambulatory Setting**  
Tacia Bullard, MSN, RN, CNL, Nursing Practice Leader
- 9:50 **Addressing Human Trafficking in Health Care Settings**  
Brittany McGraw, MSW, LISW, ACSW, Social Work Specialist
- 10:15 **Break**
- 10:30 **LGBTQ 101**  
Katie Imborek, MD, Clinical Professor
- 11:15 **Implicit Bias and Culturally Responsive Care**  
Denise Martinez, MD, Associate Dean
- 12:00 **Lunch**
- 1:00 **Undergraduate Nursing Student Immersive Experience in the Ambulatory Setting**  
Lorraine Femino, MSN, RN, CHSE, Lecturer
- 1:25 **Medical Assistant Scope of Practice**  
Peg Donohoe, BA, LPN, CMA, (AAMA), Kirkwood Community College, Allied Health Medical Assisting Faculty
- 1:50 **Team Based Care: Rethinking the Care Model**  
Jessica Block, DNP, RN, CNRN, Clinical Practice Leader; Katie Burrell, DNP, RN, CNML, Clinical Practice Leader
- 2:10 **The Value of an Incident Report**  
Jonathan Bothell, MSN, RN, Quality Improvement Engineer
- 2:30 **Break**
- 2:45 **Medication History: More than “Meds” the Eye**  
Ryan Jacobsen, PharmD, BCPS, Clinical Pharmacy Specialist
- 3:05 **Patients Across the Continuum**  
Susan Donnelly, MSN, RN, CMM, Nursing Manager
- 3:30 **The Power of Positivity\*\***  
Sandy Stewart, MBA, M.Ed., CWWPM, liveWell Well-Being Specialist
- \*\*Not eligible for CE credits.*
- 4:20 **Evaluation**
- 4:30 **Recess**

Schedule and speakers are subject to change. Faculty are staff of UI Healthcare and/or University of Iowa Colleges unless otherwise indicated.



**CE** Nursing Continuing Education  
**Ambulatory Care Conference**

**MARCH 25, 2022**  
ZOOM / VIRTUAL CONFERENCE



**CE** NURSING CONTINUING EDUCATION

The purpose of this one day conference is to optimize the care of patients across the ambulatory clinical setting by providing advanced knowledge and innovative care strategies impacting our ambulatory care staff and patients across the lifespan.

**Ambulatory Care  
Conference**

MARCH 25, 2022

ZOOM / VIRTUAL CONFERENCE

Sponsored by:  
Department of Nursing Services and Patient Care IBN  
Approved Provider #34



Changing Medicine.  
Changing Lives.®

**General Information:**

- Preregistration is required by 3/16/2022
- Online registration only
- Credit card payments only
- Registration is through UI Carver College of Medicine CloudCME

**Registration Link:** <https://uiowa.cloud-cme.com/course/courseoverview?P=0&EID=46162>

If registration link is not working, copy/paste the link below into your browser and follow the search instructions.  
<https://uiowa.cloud-cme.com/>

In yellow menu bar choose click **Live Courses**  
In the **Browse By** section, select:  
- **Nurse** under Profession  
Click **Find Courses**  
Click **Register**

*You will need to set up an account if you are a first time user, or 'sign in' if you already have a CloudCME account*

**Registration Fee:**

\$50; (Add \$20 after 3/9/2022)

Registration closes on 3/16/2022.

Refund: Full (minus \$10 cancellation fee) if notification received on or before 3/16/2022.

The UI Hospitals & Clinics Department of Nursing's continuing education programs are developed under the supervision of Lou Ann Montgomery, PhD, MAN, RN, NPD-BC, RN-BC, FAAN.

Determination of educational content for this program and the selection of speakers are responsibilities of the program director and planning committee. Firms providing financial support did not have input in these areas.

**Educational Objectives**

Upon completion of this program, learner should be able to:

- Discuss strategies to increase self-awareness, self management, social awareness, and relationship management.
- Discuss why professional nursing certification is important and the steps to successful accomplishment.
- Identify the importance of ambulatory care in Magnet Recognition Program designation.
- Increase understanding of the issue of human trafficking and its identification in hospital settings.
- Summarize terminology and concepts related to Lesbian, Gay, Bisexual, Transgender, Queer (LGBTQ) healthcare. Analyze the relationship between behavior, identity and attraction. Determine three tips/tricks you will implement when taking a sensitive and comprehensive history from a LGBTQ patient.
- Explain the definition of implicit bias. Develop awareness on how implicit bias develops. Discuss the role of implicit bias on our behavior. Describe how to mitigate implicit bias in behavior and decision making.
- Discuss the knowledge, perceptions and attitudes that undergraduate students convey regarding the ambulatory setting after an immersive experience. Discuss the clinical immersion as a bridge for experiential learning for undergraduate nursing students.
- Identify the medical assistant scope of practice in the ambulatory setting.
- Identify key elements of a successful team based care program.
- Identify why incident reports are important to the safety culture of the institution, as well as the general workflow of an incident report once submitted.
- Identify the importance of and key elements of an accurate medication history.
- Describe how payers play a part in the patients continuum.
- Identify activities that foster a positive mindset, gratitude, and resilience to improve personal well-being.\*\*

**Nursing Credits:**

**6.0 contact hours** will be granted by University of Iowa Hospitals and Clinics Department of Nursing (IBN Approved Nursing Provider #34). Participants must attend the entire program to receive full credit. Questions concerning nursing credits should be directed to the Nursing Clinical Education Center at (319) 356-1238.

**Overarching Objectives:**

- Describe care delivery in the ambulatory setting.
- Discuss diversity of patients in ambulatory care and issues related to diagnosis, treatment and management of care of the ambulatory patient.
- Identify strategies to promote work environment and self-care.

 **INFO & UPCOMING CE OFFERINGS**

Visit our website for program information and brochures.  
[uihc.org/nursing-continuing-education-schedule](http://uihc.org/nursing-continuing-education-schedule)

Questions concerning CE programs may be directed to the Nursing Clinical Education Center at **319-356-1238** or e-mail [nursingcontinuinged@uiowa.edu](mailto:nursingcontinuinged@uiowa.edu).

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Individuals with disabilities are encouraged to attend all University of Iowa-sponsored events. If you are a person with a disability who requires an accommodation in order to participate in this program, please contact the Department of Nursing in advance at (319) 356-1238.